

June 3, 2008

Elite Designed Concrete Inc.
Woodbridge, Ontario
www.eliteconcrete.ca

In regards to: Cornell Project - Backyard

Dear Raffy and Marcelo,

If someone asks me for one word to describe Elite Designed Concrete – **WOW!**

It has taken me longer then anticipated to describe how happy we are by the work you completed for us this spring. In today's marketplace it is extremely reassuring that a company like Elite exists.

Your soft natured approach during the estimation phase, timely starts in the morning and excellent on-site staff was nothing short of refreshing. As owners of a new home, with frequent interaction to various contractors; we have been disappointed more then once by other contractor's quality of work and professionalism. Elite reminded me what professionalism means. No wonder you are recognized by so many organizations within your industry.

Please see attached pictures of our completed "**outdoor living space**". Feel free to use the pictures in any way you see fit to promote your business as Val and I will gladly provide references substantiating the quality of your work!

Finally, someone asked me why they should use Elite Designed Concrete?

My answer: "Elite worked with us to capture our vision of the space and was *passionate* about delivering on that without compromise and with a conviction to excellence!"

Please say thanks to Blair, Leo and the rest of the crew for all their efforts and we wish you great weather for the remainder of the summer.

Thank you,

Richard and Valerie Blais