

Sandy & Franco Santeramo

101 Diploma Avenue
Woodbridge, Ontario

May 22, 2008

Elite Designed Concrete

Attention: Raffy

We would like to extend our sincere thanks to the Elite team for all the help that we received during your recent work at our residence.

When we initially started to look for a suitable contractor for this project, we were unfamiliar with what to look for. As we made contact with several companies, we then had a better understanding of what each company had to offer and the process of the project we were about to undertake. After several quotes from various companies, we finally came across Elite. We initially spoke to Raffy and made an appointment for him to visit us and provide a quote.

Upon further review of all the quotes submitted, we found that your quote was very well detailed. To our surprise, one day Raffy called and said he was following up on his submission and to find out if we had made a decision on a contractor for the project. We were very impressed that he called and without further haste, we elected your company to start the work the following week.

The staff of Elite were extremely cooperative, including Marcelo, who demonstrated his professionalism in every respect during this project. The team provided customer care every step of the way and performed the job efficiently and professionally. A quality job resulted and they were a pleasure to deal with.

We received numerous compliments from our friends and neighbours. Without hesitation and with much appreciation, we highly recommend Elite to anyone wanting to undertake a pattern concrete project.

Thank you all for a job well done!

Regards,



Sandy & Franco Santeramo