

On Tue, 11/18/08, Ian Wong
From Ian Wrong
Subject: Thank You!
To: "Elite Designed Concrete Inc." info@eliteconcrete.ca
Received: Tuesday, November 18, 2008, 11:40 PM

Hi Raffy,

I just wanted to take a moment to express my appreciation for the terrific job that you and your team did in designing and landscaping our front yard. It began with a pleasant afternoon conversation with you outside our home about the nature and scope of the work we wanted done. Once you had a good idea, you let us know that your landscape architect would be in touch with us and sure enough we received a phone call from Linda the same day to set up an appointment.

Linda met with us soon after and proved to be not only very creative and experienced in landscape design, but also a good listener and able to incorporate our requests and suggestions in her design. She made many notes and completed her measurements of the space and then was off...

A couple of weeks later we received a call from you indicating that you had Linda's design spec and I was extremely impressed with the very high quality and level of detail by Linda in her plan as well as the beautiful sweeping walkway design she came up with. You provided an excellent summary of the different pattern options for the concrete walkway and helped us select one. You then gave us a reasonable estimate for the cost and we agreed to choose Elite to do the work.

An excellent decision... within a week Your partner Marcelo had your team excavate the yard, it was graded and the form for the walkway put in place. Your team then poured and stamped the walkway with the pattern we chose. A few days later Marcelo and the team came to install the trees, plant material and rockery. Last step was for you to apply the sealer which was dry in about an hour.

It didn't take long for neighbours and complete strangers to walk past to take a look at the wonderful walkway and garden and tell us how great it looks... everyone is impressed with the result.

So you can see that we are very happy with the high degree of professionalism and friendliness demonstrated by the Elite Designed Concrete team and we heartily recommend them to anyone interested in a similar home improvement project.

Well done guys!

Ian and Debbie Wrong
Roncesvalles Village