

Mr. & Mrs. Mike Ferrante
198 Roseheath Dr.
Maple, Ontario
L6A 2A3

November 13, 2003

Elite Designed Concrete Inc.

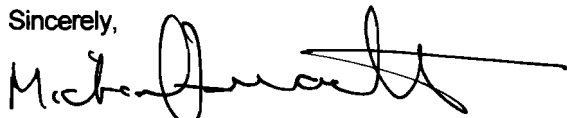
Dear Raffy:

Paula and I would like to express our sincere gratitude for accommodating us so quickly [thankfully, in view of our dilemma] and doing such a wonderful pattern concrete job!

In addition to your impressive workmanship, you and your employees were consistently efficient, reliable and professional at all times. As you know, my wife and I were quite distraught over what had been done by the previous company and you managed to make a disastrous and embarrassing situation into one we are extremely proud of in less than one week.

We have received numerous compliments from friends, neighbors and family and once again we thank Elite, you and your workers, very much for a job very well done. We will undoubtedly continue to refer you to anyone showing interest and wish you much continued success with your business.

Sincerely,

A handwritten signature in black ink, appearing to read "Mike Ferrante", with a long horizontal flourish extending to the right.

Mike Ferrante