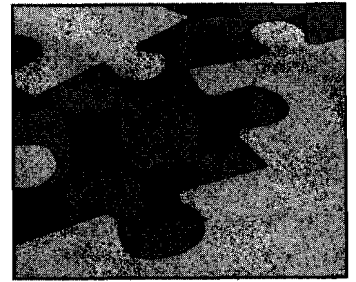


**Beverley Ogus** R.N., R.I.H.R.  
COUNSELLING & PSYCHOTHERAPY



*Life is like a puzzle...  
Let me help you  
fit the pieces together.*

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416.227.0043

bevogus@sympatico.ca

Nov. 4, 2008

Elite Designed Concrete Inc.  
Woodbridge, Ontario

Dear Raffy,

David and I want to thank you for the excellent job you did on our pool deck. Not only were you prompt, and efficient, your partner Marcelo and your staff were friendly, cooperative, and very professional.

The deck is gorgeous and you finished every detail.

We would have no problem recommending you to anyone who needs concrete work done.

Thank you again for being so pleasant, professional, and businesslike.

Sincerely yours,

Beverley Ogus